

Site Manager Introduction

This manual has been written as a guide for Informetica Site Managers (account type 2). It covers the aspects of the system unique to Site Manager access. Site Managers are allotted all permissions, access to all system tools, and the LMS support team. Site Manager capabilities include:

- Adjusting system settings
- Bundling courses
- Updating system labels
- Creating campuses
- Defining certification rules
- Managing report access
- Viewing system announcements
- Setting password criteria
- Viewing license details
- Running reports

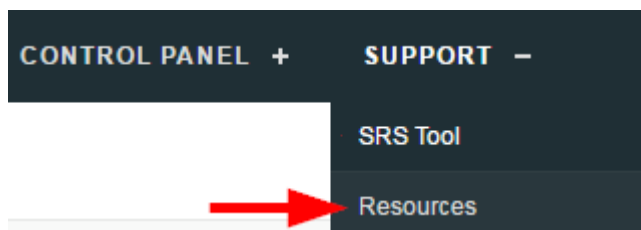
Permissions Covered in Different Manuals

- Navigation and general desktop experience can be found in the [Participant User Manual](#).
- Managing grades and scheduled courses can be found in the [Instructor User Manual](#).
- Managing registration, accounts, and user groups can be found in the [Manager Manual](#).
- Running reports can be found in the [Reports Manual](#).
- Course creation and file/content management can be found in the **Course Author User Manual** (coming soon).

Help Documentation

In addition to this manual, Site Managers have other resources available to them within the LMS. These materials contains various help tools for using the learning management system such as user manuals and other helpful documents.

1. Log in with a Site Manager account.
2. Select **Resources** under the Support in the main navigation menu.



3. Select the name of any item to open that resource. There are four types of resources available:
 - a. **Manuals:** These links open detailed user manuals for each user type, reports, and eCommerce Storefront.
 - b. **User Roles and Permissions Chart:** This link provides the system privileges available to the different user types.
 - c. **Quick Start Guides:** These are one-page documents that provide guidance on the features and functionality of specific modules and/or processes.
 - d. **Advanced Techniques:** These one-page, visual job aids provide guidance on more advanced and/or technical features within the system.

Resources

You are viewing: Support > Resources

Manuals

-  Site Manager
-  Campus Admin
-  Campus Manager
-  User Group Manager
-  Publisher
-  Instructor
-  Learner
-  Reports
-  Storefront



User Roles and Permissions Chart

-  User Permissions Comparison Chart

Quick Start Guides

-  Certification Updates
-  Completion Rules and Prerequisites
-  Email Notifications
-  Product Creation for Course Authors
-  Updating SCORM
-  Uploading and Playing Video

Advanced Techniques

-  Captivate 7 Exit Solution
-  Creating Secure Links



This manual may reference features not configured for your system or features may be named differently due to site customizations. Informetica is under constant development and some differences between the live application and this manual may occur.